

st elizabeth hospice

Volunteer role:	No Barriers Here Facilitator
Location:	Community settings (Suffolk and Great Yarmouth and Waveney)
Staff member link:	Community Volunteer Manager/ Compassionate Community Team Lead

Role summary:

No Barriers Here is a project facilitated by St Elizabeth Hospice which aims to improve advance care planning and access to palliative and end of life care. No Barriers Here is a series of art-based workshops that guide people through the core principles and topics of advance care planning.

What you will be doing:

Key activities include but are not limited to the following:

- To help facilitate and support the No Barriers Here Workshop alongside Lead Facilitator.
- To help with venue setup.
- To help guide and support participants to engage in activities.
- To be aware of the risk assessment completed for each venue and follow recommendations.
- To be aware and accommodate to any reasonable adjustments for individual participants.
- To ensure the environment is inclusive, fair and safe.
- To inform volunteer/ Lead Facilitator staff of any concerns of participant's wellbeing.
- To wear the identity badge issued by the hospice, at all times.
- To attend a debriefing and give feedback at the end of the session.

What we ask of our volunteers:

- To uphold our hospice values:
 - One team, one community
 - Learning never ends
 - Compassion takes courage
 - Every moment matters
- Take part in training so you feel confident and supported in your role
- Respect confidentiality for patients, staff and fellow volunteers at all times
- Be friendly and team focused so everyone feels welcome and supported
- Stay committed and reliable to help the team run smoothly
- DBS checks for some roles to ensure safety and suitability

The benefits to you:

- Be part of a forward-thinking charity and make a real impact
- Feel proud of making a difference in your community
- Give back locally and support people who need it most
- Build new skills and grow your confidence.
- Meet new people and join a supportive team
- Training provided so you feel comfortable and ready for your role

Your skills and attributes:

- Understanding of Advance Care Planning.
- Be a trained No Barriers Here Facilitator, but not essential as training can be provided.
- Be a warm, caring and empathic person.
- Good listening and communication skills.