

Prize Terms & Conditions

This document sets out the terms and conditions for the cruise prize provided by Fred. Olsen Cruise Lines in partnership with the RNLI. Please read the following Terms & Conditions carefully.

1. Prize Details

- The prize is for Borealis' S2701 3-night 'Belgium Mini Cruise', departing from Southampton on 18th January 2027.
- Accommodation will be provided in a D grade Ocean View cabin.
- The prize is valid for two guests: either two adults, or one adult and one child (aged 12 or above).

2. Exclusions

- This prize is on a cruise only basis and does not include transport to or from the port.
- Additional expense such as parking at the port, travel insurance and onboard spending are not included.

3. Passport Requirements

- All guests must hold a full and valid passport with at least six months' validity from the final day of the cruise.
- failure to meet passport requirements may result in denied boarding, for which Fred. Olsen Cruise Lines is not liable.

4. Claiming the Prize

- To claim the prize the winner must get in touch Fred. Olsen Cruise Lines' Reservations Services Team within four weeks of being notified. They can do so by calling 01473 292444 or emailing res.services@fredolsen.co.uk quoting the reference: 048 - St Elizabeth Hospice

5. Prize Restrictions

- This prize is non-refundable, non-transferable, and not for resale.
- It will not be replaced if lost or stolen.
- No cash/credit refunds can be given under any circumstances.
- The prize cannot be used in conjunction with any other promotional offer or discount.

6. Cancellation Policy

- If Fred. Olsen is required to cancel this cruise, for any reason, a suitable alternative cruise will be provided.
- A refund cannot be requested in lieu of a cancelled cruise.

7. Liabilities & Insurance

- The winner is solely responsible for any tax liabilities incurred as a result of accepting the prize.
- Guests must arrange their own comprehensive travel insurance including: Cruise-specific cover; cancellation or curtailment protection; medical and repatriation expenses; Covid-19 coverage, including diagnosis or illness during the cruise.
- Boarding will not be permitted without proof of adequate insurance.

8. General

- Fred. Olsen Cruise Lines reserves the right to update or make changes to these terms ***if necessary***, without prior notice
- By accepting the prize, the winner agrees to abide by these terms and conditions.