Role: No Barriers Here Facilitator
Location: Community settings (Suffolk and Great Yarmouth and Waveney)
Staff Member Link: Community Volunteer Manager/ Compassionate Community Team Lead

Volunteers are asked to follow the hospice aims and values

- One Team, One Community
- Learning Never ends
- Compassion Takes Courage
- Every Moment Matters

Role summary
No Barriers Here is a project facilitated by St Elizabeth Hospice which aims to to improve advance care planning and access to palliative and end of life care.
No Barriers Here is a series of art-based workshops that guide people through the core principles and topics of advance care planning.

What you will be doing:
Key activities include but are not limited to the following:

- To help facilitate and support the No Barriers Here Workshop alongside Lead Facilitator.
- To help with venue setup.
- To help guide and support participants to engage in activities.
- To be aware of the risk assessment completed for each venue and follow recommendations.
- To be aware and accommodate to any reasonable adjustments for individual participants.
- To ensure the environment is inclusive, fair and safe.
- To inform volunteer/ Lead Facilitator staff of any concerns of participant's wellbeing.
- To wear the identity badge issued by the hospice, at all times.
- To attend a debriefing and give feedback at the end of the session.
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What we ask of our volunteers:

- To participate in the hospice education programme and attend training courses as required.
- To respect at all times the confidentiality of information covering patients, staff and volunteers.
- To be friendly and approachable and work as part of a team.
- To be committed and reliable.
- Some roles require a DBS check.

The benefits to you:

- Experience working with a forward-thinking charity.
- A sense of satisfaction and pride for helping to make a valuable difference.
- Giving back to society and supporting local people.
- Assist in developing skills and knowledge.
- Meet new people.
- Basic training will be provided and any additional role specific as necessary.

Your skills and attributes:

- Understanding of Advance Care Planning.
- Be a trained No Barriers Here Facilitator, but not essential as training can be provided.
- Be a warm, caring and empathic person.
- Good listening and communication skills.