

Role: Complementary Therapist

Location: Community Care Unit / Zest Services / Inpatient Unit / Ipswich or Gt Yarmouth and Waveney

Staff Member Link: Community Care Unit Team Lead / ZEST Team Leader / Inpatient Unit Team Leader

Volunteers are asked to follow the hospice aims and values

- One Team, One Community
- Learning Never ends
- Compassion Takes Courage
- Every Moment Matters



Role summary

To provide complementary therapy for patients and carers in our Community Care / Zest Services / Inpatient Units

What you will be doing:

Key activities include but are not limited to the following:

- To provide a high standard of complementary therapy for which the therapist holds a recognised professional qualification (i.e. Reiki, Aromatherapy, Reflexology, Massage, Bach Flowers, etc.) and membership of a relevant professional body, to hospice patients and carer
- To complete a thorough assessment for each individual
- Provide intervention based on patient's presentation/needs
- To report any patient concerns to your link or a member of the multidisciplinary team without delay
- To assist patients in getting to and from the location of the therapy and to ensure their comfort throughout
- To maintain your own patient records
- To keep your area of work tidy and clear up afterwards, changing linen as necessary
- To advise staff of any materials which are required, allowing adequate time for re-ordering
- To attend therapist education meetings as and when required

What we ask of our volunteers:

- To participate in the hospice education programme and attend training courses as required
- To respect at all times the confidentiality of information covering patients, staff and volunteers
- To be friendly and approachable and work as part of a team
- To be committed and reliable
- Some roles require a DBS check

The benefits to you:

- Experience working with a forward-thinking charity
- A sense of satisfaction and pride for helping to make a valuable difference
- Giving back to society and supporting local people
- Assist in developing skills and knowledge
- Meet new people
- Basic training will be provided and any additional role specific as necessary.

Your skills and attributes:

- Professional qualification for each treatment intervention
- 1 year post qualification and palliative care setting experience
- Two professional references from previous employment
- Adaptable team member with good communication skills and an empathetic manner
- Strong support network and able to withstand sensitive information