

Role: Ambassador
Location: Remote/Various
Staff Member Link: Community Engagement Manager



Volunteers are asked to follow the hospice aims and values

- One Team, One Community
- Learning Never ends
- Compassion Takes Courage
- Every Moment Matters

Role summary

Our St Elizabeth Hospice Ambassadors are a key part of our team. They help us to raise awareness of the hospice's services which in turn help to raise vital funds within the local community to support our work.

This role will assist us in reach new people, inspire new fundraising activity, and most importantly thank our amazing supporters for the work they are doing.

What you will be doing:

Key activities include but are not limited to the following:

- Represent the Charity at local events and functions, speaking about our work and the importance of support of our work.
- Attending cheque presentations on behalf of the Charity to thank and say a few words about how the money raised will help to make a difference
- Delivering talks to local community groups about the work of the Charity and the ways in which they could help us achieve our goals
- Making introductions to key community figures, groups and networks who could either help with fundraising or campaigns and to inform about the work of the hospice services (e.g. MPs, mayors, WI, golf clubs, Rotaries, etc.)
- Attend key events in the St Elizabeth Hospice calendar including our Great Garden Trail, Midnight Walk, Suffolk Remembers and Hospice events in your ambassador capacity
- Help to raise awareness of the Charity and our work by sharing your experience of St Elizabeth Hospice through networking with groups and individuals
- Keep abreast of information about the hospice, either by updating yourself with latest literature or viewing the website or social media posts, so that the correct information is communicated

What we ask of our volunteers:

- To participate in the hospice education programme and attend training courses as required
- To respect at all times the confidentiality of information covering patients, staff and volunteers
- To be friendly and approachable and work as part of a team
- To be committed and reliable
- Some roles require a DBS check

The benefits to you:

- Experience working with a forward-thinking charity
- A sense of satisfaction and pride for helping to make a valuable difference
- Giving back to society and supporting local people
- Assist in developing skills and knowledge
- Meet new people
- Basic training will be provided and any additional role specific as necessary.

Your skills and attributes:

- Representing the charity in a professional manner
- Good communication skills and an ability to network with other organisations
- To be passionate about the work of the hospice and a willingness to share this knowledge